38, Ordnance Street, Valletta VLT 1021
Email: social.security@gov.mt
Website: www.socialsecurity.gov.mt
Freephone 153
International Calls +356 21255153 (This is not a freephone number)

Online 24/7 Services...for your convenience

A number of online applications and personalised services available on the Social Security website and mobile app are e-ID enabled. The e-ID or Electronic Identity, is a trusted authentication mechanism for citizens and businesses to identify themselves and enable the access of electronic Government services. Click here to register for an e-ID.

Apply **Online** for
Social Security Benefits and Services

Find **Answers** to
Frequently Asked Questions

Submit a Death Report of a Social Security Beneficiary

Use the **Benefits Calculators** to Estimate your: Children's Allowance, Elderly Home Admission Contribution (EHAC), In-Work Benefit; Retirement Pension, Sickness Benefit, Tapering of Benefits, Unemployment Benefit & Widow/er's Benefit

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If you receive benefits check the:
- **Schedule** of Benefit Payment Dates
- **Schedule** of Benefit Rates
- Submit a copy of a social security **Medical Certificate** online
- **Appeal against a Decision** by the Department of Social Security **Registration for a Social Security Number**

Access **mySocialSecurity** to:
- Check your **Personal Details** as held by the DSS
- **Monitor Applications** or requests for revisions made by you in the last twelve months
- Check your **Medical Certificates** presented as from 5 years ago
- Update your **Contact Details** held by the DSS

Access **mySocialSecurity** to:
- Update your **Banking Details** held by the DSS
- Make a **Refund on an Overpayment** due to the DSS on your or somebody else's behalf
- View your **Social Security Contributions Postings Record**

Access **mySocialSecurity** to:
- View a list of Social Security Benefit/s **Payments**
- **Submit a Report/Enquiry** for a Payment not Received or Credited
- **Submit Documents** requested by the DSS

Access the Social Security **Benefits Calculators & Services mobile app** (which is listed under Inclusion, Equality and Social Welfare icon) on **maltapps**.

Download maltapps from [icon] for Android or [icon] for iOS